LibGuides and LibGuides CMS

The most popular curation and knowledge-sharing tool for libraries.

- **Easy to Use:** Build guides to share any type of information & add features like slideshows and embedded media / widgets with our point & click interface.
- **Fully Customizable:** From cosmetic changes through defining HTML page layouts, anything is possible.
- **Responsive Out of the Box:** The optimal display is delivered, whether on a phone or a 28” monitor.
- **Easy Maintenance:** Reusing content means fast updates (update the original, update everything!); the link checker, search & replace, and other system tools help simplify content upkeep.
- **Leverage Your Content:** Use widgets to display your content anywhere.

Additional Features in LibGuides CMS

Building on the base platform, LibGuides CMS offers more functionality, tools, features, stats, and general awesomeness, including:

- **LibSurveys' Survey & Form Builder Integration:** Create an unlimited number of surveys and forms & easily integrate them in LibGuides (or anywhere else).
- **Groups for Organization / Intranets:** Use groups to organize related guides, provide guides in other languages, or create staff Intranets. Groups each have their own homepage, design / language options, and access permissions.
- **Access Controls / User Permissions:** Limit access to content publicly via Passwords & IP Range restrictions; customize account holder access to limit users to working in specific groups or expand their rights to include access to certain system-level settings.
- **Real-time, RESTful API:** Programmatic access means limitless possibilities to leverage your content.

For a full CMS feature list, visit: buzz.springshare.com/producthighlights/whylgcms

LibStaffer

LibStaffer is your one-stop shop for staff and service point scheduling. Stop relying on spreadsheets and spending countless hours manually creating schedules. Click those spreadsheets to the curb.

- Set your schedule’s shifts & note staff preferences, then let Auto-scheduler do the hard work of filling it all in!
- Auto-scheduler takes into account “favorited” shifts, staff maximum hours, time off, and time already booked in other schedules in the system – no more double booking.
- Communicate! Print or export schedules, feed staff or service point schedules into other calendars using iCal, and send email reminders to staff.
- Enable shift swapping – automatic or admin-approved.
- Monitor / approve time-off requests from staff.
- Compile / export statistics with one-click reporting.

Our web tools increase use of library resources & help librarians connect with their communities.

USED BY 75,000 LIBRARIANS AT 4,600 LIBRARIES IN 60 COUNTRIES USE SPRINGSHARE’S PRODUCTS

www.springshare.com
LibAnswers v2 Platform

Used by 1,200+ libraries worldwide, LibAnswers is your all-in-one virtual reference solution.

- **One System To Rule Them All:** Field questions from email, SMS, chat, Twitter, forms & more, all in one place.
- **Increase Staff Efficiency:** Queues reduce the staff signal-to-noise ratio by directing new questions to the right experts right from the start.
- **Organization, Your Way:** Create targeted, fully customizable groups of FAQs for your patrons and staff, each with its own visibility status (public or internal) and authorized FAQ creators.
- **Internal Collaboration:** Discuss a ticket with colleagues via Internal Notes – we’ll thread the conversation alongside the ticket, out of patron sight.
- **Shared Systems:** Move Tickets and Chats between systems using shared Queues & Chat Departments for the ultimate in collaborative reference!
- **Chat About It:** LibChat has a myriad of widget options, including automatic slide-out of widgets, in-chat waiting messages, waterfall/fallback options, and more...
- **Responsive Design:** From 3” smartphones to 28” monitors, the device’s optimal display is delivered.
- **Centralized Statistics:** See the full picture with advanced reporting & filters and get a peek into your users’ search behavior with QuerySpy.
- **System & Services Management Tool:** Embed product-specific help widgets in any product; provide a status dashboard for all of your systems & services; provide a means for patron feedback, ideas, and suggestions on a product while they’re using that system!

LibCal

Used by 1,600+ libraries worldwide, LibCal makes managing room bookings, calendars/events, appointments & library hours a breeze.

- **Feature packed room reservation system:** Including LDAP/Shibboleth/CAS/SAML authentication, integration with calendars (never double book rooms again!), and a plethora of detailed settings to make the system work for you.
- **Calendars:** For events, meetings and more, including customizable registration forms, automated email reminders and widgets to advertise your events anywhere.
- **Easy online appointment scheduling:** Including user choice of booking with anyone available or a specific librarian, customizable forms and (of course) widgets to embed anywhere.
- **Manage Library Hours:** Set hours & exceptions for your library, departments, and/or branches and embed them using widgets or the API.
- **Sync it up!** Sync your calendars, room bookings, and appointments with Google Calendar; My Scheduler can two-way sync with Google Calendar or Outlook!

LibAnalytics Insight

A single platform to store & analyze all library data, including e-journals / databases, gate counts, circulation, and more!

- Import data from a product or system, including direct hooks with LibGuides v2, LibAnswers v2, and LibCal v2.
- Create sharable custom dashboards focused on library metrics.
- Make data-driven decisions using powerful reporting tools, including annual trends, rank statistics, and more.
- Use Cross-Dataset Analytics for effective assessment / demonstration of library ROI.

LibAnalytics

Capture and analyze any data you want to collect and produce valuable reports about your library.

- Create custom datasets to gather any data you want.
- Collect the right type of data using free text, select, numeric, date/time, and sliding scale fields.
- Get a jump start by reusing datasets - including 14 samples we created with you in mind!
- Embed dataset forms anywhere using widgets.
- Slice & dice data in reports, export results, and even save searches.